

Release Notes

Axiom Comparative Analytics
Version 2023.4

The logo for AXIOM, featuring the word "AXIOM" in a bold, white, sans-serif font. The text is enclosed within a thin, light blue rectangular border. The background of the logo area is a dark blue gradient with a pattern of overlapping circles and organic shapes in various shades of blue and purple.

AXIOM

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About the Release Notes

Syntellis is pleased to announce the 2023.4 release of Axiom Comparative Analytics. Each product release provides new features, enhancements, and configuration options. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

This document provides the list of changes to shared areas of the Axiom Healthcare Suite products, which includes:

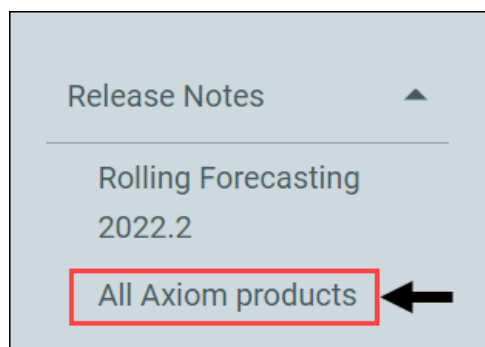
- Suite-wide feature additions and changes
- Security changes
- Key platform changes

Each Axiom Healthcare Suite product has their own separate release notes that provide additional details about features and fixes that are specific to that product.

Prior to upgrading, review the **Axiom 2023.3 Release Notes** and the release notes for each product that is licensed by your organization.

► Accessing current and older release notes for Axiom Healthcare products

The online help for Axiom Healthcare products includes a page with links to current and past release notes for the last several years. To access this page, [open the product online help](#), and at the top of the menu on the left side of the page, click **Release notes > All Axiom products**.



What's new in version 2023.4

Welcome to Version 2023.4 of Axiom Comparative Analytics!

This release of Axiom Comparative Analytics includes the following new features and enhancements:

▶ Metric Comparison report

Compares volume, revenue, expense, and profitability measures by department and entity. This report illustrates differences between various metric options.

NOTE: For more information, refer to [Metric Comparison report](#).

What to know before upgrading

IMPORTANT: You must apply the latest Axiom upgrade before applying any 2023.4 Axiom product upgrades. Axiom upgrades are backward compatible so you can upgrade different products at different times, but you must upgrade to Axiom 2023.3 before the first product upgrade. Refer to the **Axiom Release Notes** for consideration before upgrading.

When upgrading to the 2023.4 version of Axiom Comparative Analytics, note the following:

- You can replace Syntellis reports. Any report that you created or saved under a different name remains unchanged. Revised reports are available in Document History.
- Any Syntellis report that was moved to a new location is automatically returned to its original location.
- Syntellis product templates and calculation method libraries are replaced.
- Product task panes are replaced.
- Process definitions are not replaced. Process Manager will not currently work with the new system tables and web-based pages and utilities. Please review and potentially revise any Cost Accounting process definitions, depending on the scope and tasks that were created and are currently in use.
- Driver files are replaced.
- Security roles and subsystems are reset to their configured settings. Your user security exceptions remain intact.
- Specific items that are configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, remain unchanged. Any required modifications to these areas are covered in the release notes. For example, Process Manager-defined processes for Cost Accounting must be modified by Client Success and have limitations with accessing web-based tasks.
- Shared tables might have any of the following changes:
 - Columns reordered
 - New columns added
 - Old columns removed (rare)
- If you copy and paste into or from Axiom tables, please review the column order of those tables after upgrading to assess the impact to your internal processes.

Prepare and schedule upgrades

Summary of the upgrade process:

1. **Review product release notes** – Review this document to become familiar with the new features and functionality.
2. **Schedule an installation date** – Submit a request to your organization's Axiom System Administrator or contact Support by creating a support case to request a Preferred Upgrade Window:
 - Log in to [Syntellis Central](#).
 - Click **Support Cases**.
 - Click **Schedule an upgrade**.
 - Enter your Preferred Upgrade Window information.
 - Click **Submit**.
3. **Complete manual configuration updates** – After installing the upgrade, review any manual setup steps to enable features for this version.

Get help and training

Syntellis provides world-class resources directly within the Axiom system. Axiom Help provides topics, release notes, webinar/training announcements, and videos to guide you through managing your system.

To access these resources, click **Online Help** from the **Main** or **Admin** tabs, and then select the product. Axiom Help opens in a new browser. The online help opens only for products you are licensed to use.

► Syntellis Central

[Syntellis Central](#) provides centralized self-service content and resources for the Axiom Healthcare Suite platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products.
- Access tips, tricks, and best practices in our knowledge base.
- Find training and certification content, including on-demand, video, webinars, labs, and instructor-led courses.
- Ask a question in the peer-to-peer Syntellis Community.
- Submit a Support issue, find suggested content, and manage any outstanding issues directly with Support.

Issues fixed in version 2023.4

The following table lists the resolutions for issues addressed in 2023.4, released on October 23, 2023:

Issue	Description
Updating Incorrect SumBy for COA Reports [#65443]	Summary: The SumBy filters did not return the correct information in certain reports. Resolution: Updated the SumBy filters in the following reports: <ul style="list-style-type: none">• Global Workforce Opportunity• Dept Peer Group Fit Analysis• Practice Audit
Top menu display issue with latest Angular update [#62180]	Summary: The top menu on an Angular page rendered differently than the menu on a non-Angular page. Resolution: Updated formatting for buttons and dropdowns in the Angular versions.
Physician Reporting multi-select dropdown filtering by keyword is not applying any filters [#68259]	Summary: The Physician Reporting multi-select dropdown did not apply filters when the keyword filter was selected. Resolution: Updated the Kendo directives to include the correct filtering parameters.
Global Workforce Opportunity Report: Prior Yr Table Reference for Dollar Opportunities to Calculate When Period is Less Than 3 [#69584]	Summary: Following an annual rollover, Dollar columns referenced database tables that were not yet populated. This issue prevented dollar opportunities from being calculated in the report. Resolution: Updated the report database reference.
Provider Peer Group Priority Update Primary display and update issue [#75996]	Summary: All peer groups were displayed as Primary. Only one peer group per provider should show as Primary. Resolution: Updated Font Awesome references.